

# UCSC Graduation Survey 2003

## Advising

During the 2003 spring quarter undergraduates who filed an on-time petition to graduate were invited to participate in an on-line graduation survey. Of the 2,006 filers, 690 answered at least part of the survey, for an overall response rate of 34%. Among other topics, the survey included a section on advising. Students were asked both to rate the overall quality of advising at UC Santa Cruz, and to indicate from whom they received various types of academic advice and the quality of the advice they received. Descriptive statistics for each of the advising items are presented below.

In general, students were enthusiastic about the academic advising they received from faculty as well as departmental and college staff, but less so about career and graduate school advising. In terms of selecting classes, and to a lesser extent selecting a major, students tended to seek more advice from other students than from faculty and other college personnel. They received the most advice about choosing a career from parents and family. Overall, the advice students did receive from faculty and other advising staff was rated favorably.

1) Please rate the **quality of the advising** that you received while enrolled at UCSC.

<i>Type</i>	<i>N</i>	<i>Poor (1)</i>	<i>Fair (2)</i>	<i>Good (3)</i>	<i>Very Good (4)</i>	<i>Excellent (5)</i>	<i>Mean</i>	<i>Standard Deviation</i>
Effectiveness/Helpfulness of college advisors/preceptors	654	8%	16%	31%	27%	19%	3.35	1.18
Effectiveness/Helpfulness of departmental staff in your major	654	2%	10%	25%	32%	31%	3.79	1.06
Faculty advising about careers	648	13%	25%	33%	18%	12%	2.91	1.18
Faculty advising about graduate school	636	13%	26%	28%	19%	13%	2.92	1.22
Academic advising by faculty	646	6%	20%	32%	28%	15%	3.26	1.11

2) In terms of **selecting a major** please indicate **how much advice** you received from the various people in your life as well as the **quality of the advice** you received.

<b>Amount</b>	<b>N</b>	<b>None (1)</b>	<b>Some (2)</b>	<b>Quite a Bit (3)</b>	<b>A lot (4)</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	587	29%	36%	20%	15%	2.21	1.02
Parents and Family	594	33%	39%	17%	11%	2.07	0.98
Faculty	590	40%	38%	15%	7%	1.89	0.90
College Advisors/ Preceptors	592	47%	38%	11%	3%	1.71	0.80
<b>Quality (if received advice)</b>	<b>N</b>	<b>Poor (1)</b>	<b>Fair (2)</b>	<b>Good (3)</b>	<b>Excellent (4)</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	336	6%	21%	53%	20%	2.94	0.69
Parents and Family	311	3%	23%	53%	20%	2.91	0.75
Faculty	286	4%	24%	51%	21%	2.90	0.76
College Advisors/ Preceptors	314	9%	35%	44%	12%	2.6	0.81

3) In terms of **selecting General Education classes** please indicate **how much advice** you received from the various people in your life as well as the **quality of the advice** you received.

<b>Amount</b>	<b>N</b>	<b>None (1)</b>	<b>Some (2)</b>	<b>Quite a Bit (3)</b>	<b>A lot (4)</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	637	16%	33%	28%	23%	2.57	1.02
Faculty	633	59%	34%	6%	2%	1.50	0.68
College Advisors/ Preceptors	633	53%	35%	10%	2%	1.61	0.75
Department Advisors	632	59%	30%	9%	3%	1.56	0.77
<b>Quality (if received advice)</b>	<b>N</b>	<b>Poor (1)</b>	<b>Fair (2)</b>	<b>Good (3)</b>	<b>Excellent (4)</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	499	1%	17%	55%	27%	3.07	0.70
Faculty	245	<1%	33%	58%	9%	2.76	0.61
College Advisors/ Preceptors	185	8%	30%	49%	12%	2.66	0.80
Department Advisors	245	2%	29%	54%	14%	2.80	0.70

4) In terms of **selecting classes in Your Major** please indicate **how much advice** you received from the various people in your life as well as the **quality of the advice** you received.

<b>Amount</b>	<b>N</b>	<b>None</b>	<b>Some</b>	<b>Quite a Bit</b>	<b>A lot</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	638	11%	33%	31%	25%	2.57	1.02
Faculty	636	24%	42%	25%	9%	1.50	0.68
College Advisors/Preceptors	635	64%	27%	6%	3%	1.61	0.75
Departmental Advisors	629	31%	36%	24%	9%	1.56	0.77
<b>Quality (if received advice)</b>	<b>N</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	535	<1%	11%	49%	39%	3.28	0.66
Faculty	455	1%	15%	58%	26%	3.09	0.66
College Advisors/Preceptors	210	5%	35%	42%	17%	2.71	0.81
Departmental Advisors	409	2%	21%	50%	28%	3.03	0.75

5) In terms of **choosing a career direction** please indicate **how much advice** you received from the various people in your life as well as the **quality of the advice** you received.

<b>Amount</b>	<b>N</b>	<b>None</b>	<b>Some</b>	<b>Quite a Bit</b>	<b>A lot</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	637	39%	38%	15%	8%	1.92	0.92
Parents and Family	637	26%	37%	24%	13%	2.24	0.98
Faculty	633	40%	39%	15%	6%	1.88	0.89
College Advisors/Preceptors	632	73%	20%	6%	1%	1.35	0.65
Departmental Advisors	636	60%	29%	8%	3%	1.54	0.77
Career Center Counselors	627	65%	23%	7%	4%	1.51	0.82
<b>Quality (if received advice)</b>	<b>N</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>	<b>Mean</b>	<b>Standard Deviation</b>
Other Students	368	2%	30%	52%	16%	2.82	0.72
Parents and Family	442	4%	21%	53%	22%	2.93	0.77
Faculty	356	3%	24%	53%	21%	2.91	0.74
College Advisors/Preceptors	157	5%	36%	45%	14%	2.69	0.77
Departmental Advisors	242	4%	32%	48%	16%	2.76	0.77
Career Center Counselors	205	10%	26%	40%	24%	2.79	.93